



JOB OFFER

Created in 2009, [ESSP](#) is a young and dynamic company, a **pan European service provider**, certified by EASA (the European Union Aviation Safety Agency) to deliver safety-critical services. Our mission is to operate and provide **Communication, Navigation and Surveillance**(CNS) services, among which, the main one is, the **EGNOS service** (the European Geostationary Navigation Overlay Service), on behalf of the EUSPA (the European Agency for Space).

ESSP Corporate Video: https://www.youtube.com/watch?v=u_FKtcaN8YE

ESSP Website career: <https://www.essp-sas.eu/human-resources/careers/>

In ESSP we are looking for a:

SUPPORT SEGMENT SATELLITE SERVICE MANAGER - (F/M)

We are looking for a **Support Segment Manager** in charge of the Support Segment part of the European satellite navigation system EGNOS with 5 years of experience in the domain of space/aeronautics operations.

EGNOS is a ground segment composed of a network of ground stations spread over Europe and beyond. The data collected by these stations are processed by central processing facilities to produce various corrections and parameters, which are transmitted to users via geostationary satellites. The system is controlled by Mission Control Centers. All data collected and generated by EGNOS have to be retrieved, archived and processed on a daily basis for the EGNOS system operations needs. That's the role of the support segment. The Support Segment Responsible is in charge of the operational exploitation of the platform and of the EGNOS data management in order to provide the key data which are essential for the daily work of engineering and operation teams.

You will be integrated into the EGNOS operations coordination team, at the heart of the operations of one of the European Union's major space systems.

Your main responsibilities/activities will be:

Support segment platform exploitation:

- Exploitation of the EGNOS Support Segment platform processing chains, both at **functional** (production from tools) and **system** (backups, disks space management, etc.) level;
- Technical coordination of the Support Segment Team;
- EGNOS data management including
 - Legal archiving of EGNOS data and of associated processing.
- 1st level analysis and monitoring of anomalies encountered in the processing chains (lack of input data, incomplete results, etc.) ;
- Creation and distribution of contractual deliverables;
- Monitoring of internal indicators;
- Evolution management: planning, deployment and performance of operational qualification tests of new software versions;
- Implementation of the internal tools needed for the proper functioning of the platform as well as their developments linked to new technological constraints;
- Configuration management of the operational chains.
- Documentation linked to the operation of the platform;

Provide support to the Operations Manager by ensuring his/her back-up occasionally



Support to Business Development projects:

- Contribution to projects and support to Business Development activities:
 - o In the frame of call for tenders and execution of projects: provide contribution on topics requiring support segment operational expertise,
 - o Participate in the implementation of operations and contributions to future systems operated by ESSP.

PROFILE:

Good knowledge of operating an IT platform, in particular in the following environment: **Linux, Windows Server 2008/Windows 7, Web environment, Netbackup, databases, virtual machine...**;

Knowledge of **space operation systems in general** (EGNOS in particular, if possible);

Team management skills;

Autonomy, organisation and ability to assume responsibilities;

Ability to **take initiative** and to **summarise**;

Ability to **work in team**;

Customer oriented.

JOB REQUIREMENTS:

Languages: English (B2-C1) - CEFR

Engineering degree or equivalent

Subject to minimum presence during usual holiday periods (summer, Christmas, etc)

Human Resources information:

- 1st interview is held by **the direct manager** of the position you applied for (technical interview)
- 2nd interview is held by **HR department**

Element of package of remuneration:

- **Variable:** bonuses based on objectives
- **Profit-sharing**
- **Teleworking:** up to 2 days/week
- **Tickets Restaurant** (card) & **Family Health insurance**
- **Sustainable Mobility Package:** Home/Office travels reimbursement if car sharing or bicycling

Please send your application file only by e-mail to the following address: recrut@essp-sas.eu

Job Location: Toulouse (France)

Type of Contract: Full time / Permanent

ESSP is committed to cultural diversity, gender equality and the employment of disabled workers.