



JOB OFFER

Created in 2009, **ESSP** is a young and dynamic company, a **pan European service provider**, certified by EASA (the European Union Aviation Safety Agency) to deliver safety-critical services. Our mission is to operate and provide **Communication, Navigation and Surveillance (CNS)** services, among which, the main one is, the **EGNOS service** (the European Geostationary Navigation Overlay Service), on behalf of the EUSPA (the European Agency for Space).

ESSP Corporate Video: https://www.youtube.com/watch?v=u_FKtcaN8YE

ESSP Website career: <https://www.essp-sas.eu/human-resources/careers/>

ESSP recruits a:

GNSS USER PERFORMANCE MANAGER - (F/M)

We are looking for an **Expert** who will **coordinate the Mission Performance technical activities and is responsible for ensuring the prediction, monitoring, analysis and reporting of the user performances on a continuous basis in order to maintain the compliance with the EGNOS mission requirements**. For these activities, we are looking for someone with at least **5 years' experience in satellite navigation (GNSS) and 3 years' experience in a field relevant to EGNOS performances**, with a **very good level of English** (minimum B2).

Your main responsibilities/activities will be:

- Coordinating the team in charge of predicting, monitoring, analysing and reporting mission performances,
- Monitoring, analysing and reporting of EGNOS mission performances at user level to control the level of compliance with ICAO SARPS and EGNOS MRD requirements and proposing mitigation measures and recommendations for deviations detected,
- Predicting mission performances at user level to assess the impact of known events and planned maintenance activities and propose mitigation measures,
- Tailoring of performance monitoring and analysis to different application domains and users,
- Coordination with the Engineering team to consolidate the mission performance anomalies detected, ensuring that all problems are correctly tracked and that the appropriate mitigation means are put in place,
- Management of activities related to the definition of the new service area as an input to the Service Definition Documents,
- Ensuring support to the Service Performance Monitoring Board, Service Provision Management Reports, Service Definition Documents, Service Notices and contingency situations for those activities related to user performances,
- Supporting to the system and service Change Control Boards (CCB) and related taskforces,
- Supporting to EGNOS Mission evolutions and EGNOS System formal Reviews,
- Identification of possible developments and evolutions of the existing tools,
- Participation of workshops and conferences related to user performances,
- Supporting the EGNOS Helpdesk for the activities related to user performances,
- Support to external entities in the analysis of observations and anomalies detected,
- Managing operations and data processing of mission performance platform.



PROFILE:

- Experience in analysis of GNSS performances
- Very good knowledge on GNSS technology
- Good communication and negotiation skills
- Strong autonomy
- Ability to assume responsibilities
- Initiative
- Team player spirit
- High level of English (B1-B2) – CEFR
- Leadership and team building
- Analysis and synthesis
- Capacity to problem solving

JOB REQUIREMENTS:

Engineering degree or equivalent

Available for **regular travels** mainly in Europe

HUMAN RESOURCES

Recruitment process:

- **1st interview** is held by the direct manager of the position you applied for (technical interview)
- **2nd interview** is held by HR Unit

Remuneration package:

- **Variables:** bonuses based on objectives
- **Teleworking:** up to 3 days/week
- **Health insurance, Life Insurance**
- **Saving plan**
- **Tickets Restaurant**
- **Sustainable Mobility Package:** Home/Office travels reimbursement if car sharing or bicycling
- **29 holidays** (for full time year)

Please send your application file only by e-mail to the following address: recrut@essp-sas.eu

Job Location: Madrid (Spain)

Type of Contract: Full time / Permanent

ESSP is committed to cultural diversity, gender equality and the employment of disabled workers.