



JOB OFFER

Created in 2009, **ESSP** is a young and dynamic company, a **pan European service provider**, certified by EASA (the European Union Aviation Safety Agency) to deliver safety-critical services. Our mission is to operate and provide **Communication, Navigation and Surveillance (CNS)** services, among which, the main one is, the **EGNOS service** (the European Geostationary Navigation Overlay Service), on behalf of the EUSPA (the European Agency for Space).

ESSP Corporate Video: <https://www.youtube.com/watch?v=ZkszX-ptzAY>

ESSP Website career: <https://www.essp-sas.eu/human-resources/careers/>

In ESSP we are looking for a:

GROUND STATION SITE ENGINEER - (F/M)

We are looking for a **Ground Station Site Engineer** who will be in charge of the monitoring of hosting, maintenance and operations services of the EGNOS remote sites. This position includes the monitoring of Service Contracts, the management of technical documentation, oversight site visits, as well as the management of sites creation and modification projects. For these activities, we are looking for someone with at least **3 years' experience** in space or aeronautical domains, with a **very good level of English** (minimum B2).

Your main responsibilities/activities will be:

The Site Engineer is responsible for:

Monitoring the EGNOS operational sites services:

- Gathering on a monthly basis the Key Performance Indicators (KPI) values defined in the Service Level Agreement;
- KPIs values consolidation and correlation with the operational concerned site performance as observed through ESSP tools (TOM, Serenad, etc.);
- Calculation of potential penalty coming from the monthly KPI's values determined;
- Preparing and performing monthly reviews of the Service Level Agreement execution;
- Delivering a monthly report to the Site Manager summarizing the performance of the Service Level Agreement of the EGNOS sites;
- Gathering and analysing environmental data (Local Environment Report) coming from the different sites as well as production and analysis of the consolidated LER report on a quarterly basis;
- Gathering and analysing security data coming from the different entities.

Leading contracts supervision:

- Supervising the services commitments of the entities performing the hosting, maintenance and operations;
- Regular meeting with the hosting entities with the aim of doing a lesson learnt of the past period, doing a actions status and the review of the applicable documentation;
- Performing some regular site visits defined by the Site Manager ; the visits purpose is to check that the Service Level Agreement is correctly executed and particularly the local security and maintenance procedures used for the EGNOS systems.

Monitoring evolutions linked to EGNOS sites:

- Managing or contributing to the treatment of the Site Management team's actions;
- Managing or contributing to specific projects, defined by the Site Team Manager, related to creation of new sites and existing site modifications;



- Keeping updated the Hosting Entity applicable documentation (administrative and technical dossiers).
- Maintaining and improving software tools used by the Site Management team (based mainly on Excel);

Contributing to the development of ESSP activities:

- Contributing to projects and ESSP activities development (linked to, or outside EGNOS operations, for example SBAS export projects); direct involvement or support to the Site Manager on topics necessitating a site expertise may be asked.
- In the frame of some projects, a direct relationship with the Customer is necessary. This implies some additional activities such as : negotiations with the Customer, creation/delivery of documentation, organisation/attendance to contractual milestones, progress meetings.

PROFILE:

- Communication skills in multicultural environment
- Very good level of English (B1-B2) – CEFR
- Rigour
- Strong autonomy
- Initiative and synthesis spirit
- Capability to assume responsibilities
- Team player spirit
- Customer service's sense
- Skills in Microsoft software suites (MSOffice, MSProject, etc.)
- Knowledge of Service Level Agreement management (e.g. telecom operators type)
- Technical skills on ground stations hosting means (notions on electricity, network and RF antenna cabling, associated civil works)
- Basic knowledge in programming on Excel would be appreciated
- Training on internal auditor methodology would be a plus
- Knowledge of space (SBAS if possible) or aeronautical systems' operations would be a plus
- Experience in project management would be a plus
- Experience in international context projects (European) would be a plus

JOB SPECIFICATIONS:

Experience of at least 3 years in space or aeronautical domains

Engineering degree or Master degree or equivalent

Available for regular travels mainly in Europe (a maximum of 1 on-site mission per month).



HUMAN RESOURCES

Recruitment process:

- **1st interview** is held by the direct manager of the position you applied for (technical interview)
- **2nd interview** is held by HR Unit

Remuneration package:

- **Variables:** bonuses based on objectives
- Profit-sharing
- **Teleworking:** up to 2 days/week
- **Tickets Restaurant (card)**
- **Family Health Insurance**
- **Sustainable Mobility Package:** Home/Office travels reimbursement if car sharing or bicycling
- Reimbursement of **75% of public transport** subscription

Please send your application file only by e-mail to the following address: recrut@essp-sas.eu

Job Location: Toulouse (France)

Type of Contract: Full time / Permanent

ESSP is committed to cultural diversity, gender equality and the employment of disabled workers.