



JOB OFFER

Created in 2009, **ESSP** is a young and dynamic company, a **pan European service provider**, certified by EASA (the European Union Aviation Safety Agency) to deliver safety-critical services. Our mission is to operate and provide **Communication, Navigation and Surveillance (CNS)** services, among which, the main one is, the **EGNOS service** (the European Geostationary Navigation Overlay Service), on behalf of the EUSPA (the European Agency for Space).

ESSP Corporate Video: <https://www.youtube.com/watch?v=ZkszX-ptzAY>

ESSP Website career: <https://www.essp-sas.eu/human-resources/careers/>

In ESSP we are looking for a:

SYSTEM OPERATIONS DIRECTOR - (F/M)

We are looking for a **System Operations Director** who will be in charge of coordinating operations, engineering, maintenance management, and operational outsourcing (telecommunications services, logistics, operational site management, etc.). As a member of the Operational Committee, under the coordination of the Chief Operating Officer (COO), he/she ensures, in collaboration with other units, the successful delivery of services and projects, while adhering to safety, security, and quality requirements. As a member of the Extended Executive Committee, he/she supports and implements the company's strategy and policies (HR, finance, internal processes in general).

For these activities, we are looking for someone with at least **7 years' experience in team management**. The applicant will also need experience in **finance, contractualization and critical system operations in aeronautic or aerospace domain** with a **very good level of English** (minimum B2).

The SOU Director is responsible for:

- Managing a team (approximately **80 people**) in charge of:
 - managing operations, engineering, and systems maintenance;
 - managing operational tools (procedures, platforms, etc.) and executing operational outsourcing contracts (technical assistance, operational sites, logistics, network, etc.).
- Ensuring risk management within his/her area of responsibility and being responsible for the continuous improvement of his/her unit's processes and tools;
- Implementing contingency plans and personally play an active role in crisis situations;
- Coordinating the definition of future operational requirements for service delivery and compliance with applicable regulations before transmission to system architects (e.g., ESA for EGNOS);
- Ensuring, under the coordination of the COO and in close collaboration with the SPU (Service Provision Unit) Director and the CMU (Compliance Management Unit) Director, effective cooperation between their teams;
- Proposing the annual operating budget for SOU and ensuring its adherence;
- Providing the necessary expertise for responding to BID's offer, and ensuring that workload and purchase estimates related to SOU activities are appropriate;
- Contributing to the definition and implementation of the company's strategy and development;
- Supporting and deploying the policies implemented within the company (HR, security, safety, finance) and ensuring compliance with internal processes;
- Actively contributing to management meetings and company decision-making.



The SOU Director contributes to the security of the company's information systems within the limits of his/her responsibilities. In collaboration with the Chief Security Officer (CSO), he/she ensures that the rules and procedures established are taken into consideration and correctly enforced within his/her unit, in particular in the context of the ISMS and related ESSP's ISO 27001 certification.

PROFILE:

- Strong autonomy
- Organization
- Ability to assume responsibilities
- Customer Service Oriented and internal collaboration
- Shows initiative and is able to synthesize
- Experience with software suites Microsoft (MSOffice, MSProject, etc).-
- Team management
- Very good level of English (B2-C1) – CEFR
- Understanding of challenges and strategy and of the constraints
- Operational decision-making sometimes in urgent conditions
- Leadership
- Financial management (optimization of the organization, and associated costs)
- Delegation / control
- Work in management team, challenging and loyal member of the management team
- Team player spirit

JOB SPECIFICATIONS:

Engineering degree or equivalent

Available for regular travels mainly in Europe.

Subject to constraints of minimum presence during normal vacation periods (July/August, Christmas, February, Easter), and in case of crisis situation.



HUMAN RESOURCES

Recruitment process:

- **1st interview** is held by the direct manager of the position you applied for (technical interview)
- **2nd interview** is held by HR Unit

Remuneration package:

- **Variables:** bonuses based on objectives
- Profit-sharing
- **Professional Car**
- **Teleworking:** up to 2 days/week
- **Tickets Restaurant (card)**
- **Family Health Insurance**
- **Sustainable Mobility Package:** Home/Office travels reimbursement if car sharing or bicycling
- Reimbursement of **75% of public transport** subscription

Please send your application file only by e-mail to the following address: recrut@essp-sas.eu

Job Location: Toulouse (France)

Type of Contract: Full time / Permanent

ESSP is committed to cultural diversity, gender equality and the employment of disabled workers.